



Working on
behalf of

HS2

Notification



Thames Water work update

High Speed Two (HS2) is the new high speed railway for Britain.

HS2 Ltd and Thames Water are moving the 42" water main from **Park Village East** in preparation for the construction of the railway. The water main will be diverted through **Albany Street, Redhill Street** and **Cumberland Market**.

Where we are working

We are due to finish the first phase of the works at **Gloucester Gate** and start the second phase next month. There has been a short delay in our work meaning the lane on **Albany Street** will now reopen the week starting 6 May.

For the second phase our site compound will remain on **Gloucester Gate** and the diversion will remain in place.

We ask all cyclists to dismount on the footpath at **Gloucester Gate**.

For our work on **Albany Street**, we will be setting up our site further south on the road, outside the Barracks during the week starting 6 May. We will again have a rolling lane closure in place with traffic lights, and bus stops will remain suspended. We may still need to work weekends and we will keep noise and disruption to a minimum.

Our road closure on **Park Village East** remains in place and we are planning to reopen the road early 2020.

Our work on **Cumberland Market** will soon be coming to an end. Our site compound will then move onto **Redhill Street**.

If you have a question about HS2 or our works, please contact our helpdesk on 08081 434 434 or email HS2enquiries@hs2.org.uk

Duration of work

Albany Street between the Barracks and **Gloucester Gate** due to be completed late 2019

Park Village East work will be complete by early 2020

Gloucester Gate will be reopened in July 2019

Hours of working

Our core working hours are 8am to 6pm, Monday to Friday and 8am to 1pm on Saturdays

Albany Street and **Cumberland Market**

weekend working hours are; Saturday 8am – 6pm and Sunday 9am – 5pm



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At the end of April we will be working outside **Ascot and Windsor Houses**. Vehicle access to the Houses will be blocked but pedestrian access will be maintained.

Our **Robert Street** compound will soon move to be outside **Englefield** garages.

Once we have finished this section of work, in mid-May our compound will move to the junction of **Robert Street** and **Osnaburgh Street**. A diversion will be in place and it will be clearly signposted.

How you are affected

The road closure and parking restrictions will continue at **Cumberland Market, Redhill Street** and **Robert Street**. Please see on-street signage for parking suspensions and diversions. Footpath access will always be maintained to and from properties.

There will be temporary traffic lights in place on **Albany Street** to maintain two-way traffic from mid-May.

Considerate Constructor

We are proud to have been awarded 4 out of 5 stars by the Considerate Constructors Scheme. This rating is partly due to the engagement we have carried out which includes attending resident drop-ins, school educational visits and supporting local businesses and charities.

Getting in touch

For all enquiries about the work Thames Water are doing on behalf of HS2, please use the below details and quote the reference number: **BB231005**. Phone: **0800 316 9800** (our lines are always open) Email: **customer.feedback@thameswater.co.uk**

If you have a question about HS2 or our works, please contact our helpdesk on 08081 434 434 or email HS2enquiries@hs2.org.uk

What to expect

Bus stops on **Albany Street** by the Barracks remain suspended

A rolling, single lane closure will be in place on **Albany Street** from mid-May

There will be no disruption to your water or waste services during our works

We are sorry for any disruption our works cause

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents'

Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint via the helpline. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

If you have any questions about this notification of works, please get in touch.



24/7 Freephone **08081 434 434**



Minicom **08081 456 472**



Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Visit us at the former National Temperance Hospital at **112 Hampstead Road, London NW1 2PS.**

Websites: **www.hs2.org.uk**

www.hs2inCamden.co.uk

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Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

Español

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Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

Bengali

যদি আপনাকে এই প্রচারপত্রটির বড় অক্ষর, ব্রাইল, অডিও বা সহজ পাঠ্যযোগ্য বৈশিষ্ট্যের প্রতিলিপির প্রয়োজন থাকে অথবা আপনি আমাদের সারসংক্ষেপে জানতে চান তবে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা বৈদেশিক ভাষায় এই প্রচারপত্রের পিওর। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সারসংক্ষেপে জানতে চাই। আপনাকে প্রতিলিপিত করার জন্য আপনাকে কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।